



# Fraternity/Sorority Experience Survey FAQ

The [Piazza Center](#) for Fraternity and Sorority Research and Reform at Penn State University has developed a membership experience survey utilized by multiple institutions and inter/national fraternal organizations – the Fraternity/Sorority Experience Survey (FSES).

## **WHAT IS THE PURPOSE OF THE FSES?**

The FSES is designed to collect data for institutions and international organizations to advocate for the student membership experience and provide necessary resources to Delta Gamma collegiate members. The membership experience data collected with help inform the Delta Gamma Executive Offices staff and Fraternity Council's decision-making and future development of educational programs and experiences. This is an opportunity for every single member of Delta Gamma to have their voice heard.

## **HOW DO I COMPLETE THE FSES?**

All collegiate members of Delta Gamma will receive an individualized survey link via the email address listed in your Delta Gamma member account. The link you receive can only be used once and cannot be forwarded to other members of the Fraternity.

## **HOW ARE MEMBERS CONTACTED AND HOW OFTEN DO THEY RECEIVE REMINDERS?**

All collegiate members will receive their survey link via the email address listed in your Delta Gamma member account. The Piazza Center survey invitation provides more information about the survey, the incentive information, contact information for assistance and the link to the participate. Members who still need to complete or partially completed the survey will receive a reminder message once a week during the time the survey is available.

**WHEN DOES THE FSES GO LIVE?**

The FSES will go live on February 20, 2023, and will be available to complete until April 1, 2023.

**WHAT INFORMATION IS COLLECTED IN THE FSES?**

The data collected will allow the Fraternity to develop new and evaluate existing policies, educational programs and additional aspects of the Delta Gamma member experience. The FSES measures academic experiences, values, alcohol and drug use, social issues, bystander intervention, chapter operations and more. This will allow us to gain a deeper insight into your feelings, perceptions and behaviors through the context of your Delta Gamma membership.

**IS THE FSES ANONYMOUS?**

Yes! The individualized survey link you receive does not link your data or member ID to your submission. The Piazza Center sends the survey data to Delta Gamma Executive Offices staff and Fraternity Council to review and keeps all membership data completely anonymous. The survey is designed to collect data for institutions to advocate for students and provide necessary resources for the Fraternity and sorority community; not to incriminate members. Please answer all questions honestly, as your feedback is valuable and will be used to inform future research and development.

**ARE THERE INCENTIVES FOR COMPLETING THE FSES?**

Yes! Every member of the Fraternity who completes the survey will be provided with a coupon code for 10% off your purchase from Hannah's Closet. All members will be eligible for additional prizes if their designated chapter can complete the survey with 80% participation. You must have completed the survey to be eligible for the additional prizes.

**HOW LONG DOES IT TAKE TO COMPLETE THE FSES?**

The FSES takes approximately 15 minutes to complete in total.

**CAN I RETURN TO THE SURVEY AT A LATER TIME ONCE I HAVE STARTED?**

Yes! The individualized survey link you receive will allow you to return to where you left off at any time before the survey deadline.

**WHAT IF I HAVE AN ISSUE WITH MY INDIVIDUALIZED LINK?**

Please get in touch with the Piazza Center contact information that will be specifically shared in the outreach email.

