

Frequently Asked Questions

What is Anchored Connections?

Delta Gamma's online mentoring and networking platform, Anchored Connections, offers engagement, connection and mentoring opportunities for members. The platform will help establish meaningful, sustainable and impactful connection opportunities for members in their professional and personal growth endeavors.

Who can access Anchored Connections?

Access to Anchored Connections will be offered in phases, beginning with volunteer platform ambassadors, Leadership and staff, then moving on to alumnae and collegiate members. Members will receive an email inviting them to access the platform using the email address listed in their Delta Gamma member profile. All members will have access to the platform by September 30, 2021.

What if I can't find my invitation to Anchored Connections?

Be sure to check your spam folder unfortunately many emails from the platform are directed there. To avoid this in the future, mark <u>no-reply@DeltaGammaconnect.com</u> as a safe sender.

Which information on my profile is visible to others?

The following information on your profile is visible to all Anchored Connections users:

- Name
- Chapter affiliation
- Education
- Degree
- Field of study
- Graduation year

- Loyally Anchored membership
- Military affiliation
- Personal pronouns
- Volunteer experience
- Professional information
- Geographic location

The following information is visible only to Anchored Connections administrators:

- Donations to college/university
- Racial/ethnic identity
- Phone number

- Date of birth
- Member number

Why does Delta Gamm ask for so much information on my profile?

One feature of Anchored Connections is the ability to form mentoring relationships. The more information members provide, the better we will be able to connect you with other DGs who have similar interests. Not all information is required, but as much as possible is encouraged to enhance your experience.

What do I do if I'm having an issue on the Anchored Connections site?

At the bottom of the navigation bar, you will find a tab labeled "Info & Support". Click on it for technical support within the platform. If you are having an issue creating your account, please email DG-EO@deltagamma.org.